

After Your In-Home Video EEG



Disclaimer: The information provided is for in-home video EEG testing general informational purposes only and may not pertain to everyone.

How do I care for skin irritation after my test?

Please follow our EEG after care instructions listed below.

- Apply cold water to area(s) where the electrodes were placed.
- Avoid touching the area(s) as much as possible.
- Keep the area(s) clean by using cool water to gently wash the area(s) as need.
- Avoid using products that might irritate the area(s). Examples may include hydrogen peroxide, harsh soaps, alcohol-based products, or hair gel/spray.

How do I remove excess electrode paste from my hair after the electrodes are off?

We recommend you use of a mild shampoo and plenty of warm (not hot) water to help dissolve the product. Use your fingertips to wash/massage the scalp and skin areas when shampooing. It may be necessary to repeat washing the areas to ensure that all product is removed.

When will I get my results and from whom?

Results are sent to the doctor who ordered your in-home test and are usually available to them within 5-7 business days. **Please note, the timing for you to receive your results depends on your doctor and their schedule.**

How can I get a copy of my results?

Your doctor will be able to provide you with a copy of your results. Most doctors have results available 1-2 weeks after your test has been completed. If you need a copy in the future, you may contact our Medical Records Department at **469-995-8420**.

Can I send my results to another provider?

If you wish to send your results to another provider, a signed release of information form will be required to initiate requests of this nature. To obtain a release of information form, please contact our Medical Records Department at **469-995-8420**.

Are there payment options available?

Our patient advocates can help review your test costs and discuss payment options. To speak to one of our patient advocates, please call **877-695-0169**.

Contact Information



Medical Records

469-995-8420

Available Monday - Friday from 7 AM –6 PM CST.



Patient Billing

877-695-0169

Available Monday - Friday from 7 AM –6 PM CST.



Stratus

469-995-8416

Available Monday - Friday from 7 AM –6 PM CST.